



Santa Cruz Consolidated
Emergency Communications Center


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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

**COMMUNICATIONS ADMINISTRATIVE
POLICY/PROCEDURE**

Policy No. 289	Date Issued: November 26, 2003
Section: 200 – Administrative Policies	Date Revised: April 10, 2006
Accreditation Standards: CALEA 1.2.5, 1.2.6	
SUBJECT: AUTHORITY GOALS AND OBJECTIVES	
APPROVED: 	
Michael J. McDougall, General Manager	

Goals and objectives for the Authority and for each organizational component within the agency will be developed annually, in conjunction with the *Annual Report*. The General Manager is responsible for developing the goals and objectives of the Authority.

Goals and objectives will be reviewed and updated annually, in conjunction with the *Annual Report*.

Progress made towards the achievement of current goals and objectives will be evaluated at least once during the year.

The goals and objectives of the Authority are developed and reviewed as part of the *Annual Report*. Publishing the goals and objectives in the *Annual Report* ensures they are made available to all affected personnel as the *Annual Report* is made available to all employees.