



Santa Cruz Consolidated Emergency Communications Center

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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS TECHNICAL POLICY/PROCEDURE

Policy No. 3095	Date Issued: December 10, 2003
Section: 3000 - Technical	Date Revised: April 18, 2006
Accreditation Standards: CALEA 6.7.3	

SUBJECT: COLLECTION AND DISSEMINATION OF CAD DATA

APPROVED:


Michael J. McDougall, General Manager

1.0 Purpose

Recognizing that computer aided dispatch (CAD) data can be very valuable to our User Agencies, SCCECC employees will facilitate the collection and dissemination of CAD data. The release of any and all data is subject to the provisions of Policy No. 9010 (Release of CAD Information and Reports).

2.0 Procedure

2.1 Dispatch personnel will use all codes and data fields accurately.

2.2 Requests for CAD data or reports will be forwarded to the Systems Division.

2.2.1 Systems personnel will provide collected data to User Agencies when requested.

2.2.2 Data may be provided in a variety of formats depending upon the User Agencies' need and SCCECC's capabilities.

2.2.3 Systems personnel will help User Agencies identify the best data and format that will satisfy the agencies' data collection objective(s).