



# Santa Cruz Consolidated Emergency Communications Center

495 Upper Park Road  
Santa Cruz, California 95065  
(831) 471-1000 Fax (831) 471-1010

**9-1-1** FIRE  
POLICE  
MEDICAL



Michael J. McDougall  
General Manager

## COMMUNICATIONS OPERATIONS EMERGENCY MEDICAL SERVICE POLICY

<b>Policy No.</b> 6335	<b>Date Issued:</b> June 1, 1996
<b>Section:</b> 6300 – Radio Procedures	<b>Date Revised:</b> June 28, 2005
<b>Accreditation Standards:</b> None	

**SUBJECT: RESPONSE CODES**

APPROVED:

  
\_\_\_\_\_  
Santa Cruz County EMS

APPROVED:

  
\_\_\_\_\_  
American Medical Response

APPROVED:

  
\_\_\_\_\_  
Michael J. McDougall, General Manager

Broadcast response codes (A, B, C, D or E as determined by the Emergency Medical Dispatch Program) during the initial page.

The responding unit will briefly advise NetCom of any reason for changing their level of response.

Relay any additional information regarding the response level to the responding unit (for example, CHP on scene advising you can reduce to code 2). The decision to change their response level (or to cancel) rests with the responding unit.

Document any changes in response levels and the reason for the changes in the CAD system.