



**SANTA CRUZ REGIONAL 9-1-1**  
495 Upper Park Road, Santa Cruz, California 95065  
831.471.1000 Fax 831.471.1010  
Dennis Kidd, General Manager

## USERS COMMITTEE MEETING AGENDA

MONDAY, February 9, 2015  
1345 hours

SCR911 Conference Room  
495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF NOVEMBER 17, 2014 MEETING
- 5.0 PUBLIC COMMENTS – Any person may address the User’s Committee during its Public Comments period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Public Comments. All Public Comments must be directed to an item not listed on today’s Regular Agenda. Users Committee members will not take action or respond immediately to any Public Comments presented, but may choose to follow up at a later time, either individually, or on a subsequent Users Committee Agenda.
- 6.0 REGULAR AGENDA
  - 6.1 Presentation of 2014 Annual Report (Staff)
  - 6.2 Systems Division Update - Status Reports (Uchida)
  - 6.3 Coordination on Major Events Involving Fire and Law – Discuss (All)
- 7.0 OTHER ISSUES
  - 7.1 Long Range Radio Infrastructure Management Planning Group – Update (Kidd)
  - 7.2 Text to 9-1-1 (Kidd)
  - 7.3 Monterey County Agencies (Kidd)
- 8.0 CORRESPONDENCE
- 8.0 ROUND TABLE
- 9.0 ADJOURNMENT AND NEXT MEETING

The next meeting is scheduled for Monday, **March 9, 2015** at 1345 hrs, immediately following the Law Users Subcommittee meeting.





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**USERS COMMITTEE MEETING  
 MINUTES  
 November 17, 2014**

1.0 CALL TO ORDER

Lt. McCartney called the meeting to order at 1410hours.

2.0 ROLL CALL/INTRODUCTIONS

A sign-in sheet was circulated.

Present:  
 USERS:

<u>Agency</u>	<u>Present</u>	<u>Absent</u>
Law:		
Capitola PD	Chief Rudy Escalante	
Hollister PD	Sgt. Eric Olson	
Hollister PD		
San Benito SO		Capt. Tony Lamonica
		Capt. Eric Taylor
Santa Cruz PD		DC Steve Clark
Santa Cruz SO	Lt. Jim Skillicorn	
	Sgt. Michael MacDonald	
Watsonville PD	Lt. David McCartney	
Fire:		
Aptos/La Selva	Chief Jon Jones	
Ben Lomond		Chief Stacie Brownlee
Boulder Creek	Chief Kevin McClish	
Branciforte		Chief Pat O'Connell
Central	Chief Jeff Maxwell	
Felton	Chief Ron Rickabaugh	
Hollister		Chief Michael O'Connor
Santa Cruz		Chief Jeff Trapp
Scotts Valley	Chief Daniel Grebil	
Watsonville	DC Rob Ryan	
Zayante	Chief John Stipes	
SC/SB AMR	Brenda Brenner	
SC/SB HSA	Celia Barry	
	Joseph Alvarado	

SCR911: Dennis Kidd, Amethyst Uchida, Tammy Spath and Stephanie Zube  
 OTHERS: Ian Larkin, Cal Fire

3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA

There were no additions or corrections to the agenda.

4.0 APPROVE MINUTES OF SEPTEMBER 8, 2014 MEETING

With a motion by McClish, the minutes of September 8, 2014 were approved as printed.

Abstained: Jones and Escalante.

5.0 PUBLIC COMMENTS

None.

6.0 REGULAR AGENDA

6.1 Systems Division Update – Status Reports

Uchida reported the CAD replacement project is still moving forward. She is trying to get the CalFire CAD vendor out to provide a demo. A Request For Information will be the next step.

Uchida informed the group that the Mobile Data Tech Group is investigating potential technology projects, especially that are mobile, for the field to use and attempting to identify a product that could be used by all agencies. The thought process being that if everyone could work together on this, the technology could be more cost effective and have a better chance of success. She noted the law agencies have been discussing GPS, unit tracking and resource management. She suggested to the group the law and fire agencies discuss ways to leverage joint projects and noted the integration with CAD will be a challenge as we will not be using the same CAD in a few years. Zube cautioned the group that the more systems used by dispatchers less frequently may not be used well. Kidd added some of the CAD systems may come with the desired features. Uchida informed the group that the CAD replacement project is not at the point, yet, where she wants to pull together a big team to look at information. She discussed the idea of putting together teams over the next year or two. She suggested the agencies consider who they would want on said team to represent their agency. A consultant will be identified in the next fiscal year to assist in the CAD selection process.

6.2 Coordination on Major Events Involving Fire and Law

McCartney discussed the coordination between law and fire during the double shooting incident at The Fish House. He noted the Watsonville Fire mobile command unit worked very well.

7.0 OTHER ISSUES

7.1 Ebola Screening

Kidd reported as of two weeks ago dispatch began, in conjunction with County Health,

asking Ebola screening questions. Escalante asked, if there is a positive hit, is there any role that law enforcement plays. Zube responded that the law response does not change. The only time would law would receive an update is if there were a dead body. She has not yet discussed with the coroner how he wants to handle responses to those calls. Celia advised the group that a Health Service Officer will be in touch with the law agencies. She noted that anyone coming in from one of the identified countries will have contact and be followed by a Health Service Officer. Any of these identified people are told to call Public Health versus 9-1-1 should they begin having health issues.

#### 7.2 Long Range Radio Infrastructure Management Planning Group

Kidd reported the group has invited a representative from Fire and SO. The group is run by Nancy Carr Gordon in General Services. The purpose of the group is to look at long term radio issues for Santa Cruz County. The next meeting is December 4.

#### 7.3 Organizational Changes

Kidd reported Zube has been promoted to Operations Division Manager. She directly manages the two Operations Supervisors and all of the Public Safety Dispatchers. Spath has been promoted to Operations Supervisor and is currently in charge of the Red Team. She will move into Support Services in January at which time Anita Miller will move into Operations. Kidd added that Sean Schorovsky has been promoted to Lead Dispatcher.

#### 7.4 Text to 9-1-1

Kidd reported Netcom is exploring what it takes to receive 9-1-1 texts in the agency. He added that he thinks we owe it to our hearing impaired community to have direct access to 9-1-1 versus having to go through a third party. There are two providers and the agency has looked at them both and has decided on one. He added that we will be working in conjunction with Monterey County and CHP. He believes there has been an agreement reached between Monterey County and Netcom regarding which system to use. The next step is to negotiate with the State. One of the issues Netcom may face is the fact that the State is interested in the County going to Text to 9-1-1 as an entire County. This means we will need to include SVPD and UCSC. Kidd reminded the group that Text to 9-1-1 should only create a couple of calls per month. He noted there will be a public campaign to educate the public once it is ready to implement.

#### 7.5 Monterey County Agencies

Kidd informed the group that Netcom has been approached by some of the cities in Monterey County regarding dispatching for them and Salinas. A RFP for a feasibility study has gone out and responses are due by Thursday. After a vendor has been selected, a contract will be negotiated and the vendor can begin research.

### 8.0 CORRESPONDENCE

None

9.0 ROUNDTABLE

- Celia Barry announced the new EMS Medical Director, Dr. David Ghilarducci.
- Alvarado reported San Benito is in negotiations for a new EMS Medical Director.

10.0 ADJOURNMENT / NEXT MEETING

The meeting adjourned at 1436 hours. The next regular Users meeting is scheduled for Monday, **February 9, 2015 at 1345**, immediately following the Law Subcommittee meeting.

Minutes by: Beth Wann, SCR911 Senior Administrative Assistant