



**SANTA CRUZ REGIONAL 9-1-1**  
495 Upper Park Road, Santa Cruz, California 95065  
831.471.1000 Fax 831.471.1010  
Dennis Kidd, General Manager

## **USERS COMMITTEE MEETING AGENDA**

MONDAY, March 10, 2014  
**1345** hours

SCR911 Conference Room  
495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF FEBRUARY 10, 2014 MEETING
- 5.0 PUBLIC COMMENTS – The community may address the Users Committee only on matters pertinent to the committee.
- 6.0 REGULAR AGENDA
  - 6.1 Systems Division Update - Status Reports (Uchida)
  - 6.2 Voter Infrastructure Upgrade
  - 6.3 Coordination on Major Events Involving Fire and Law – Discuss (All)
  - 6.4 Preliminary FY 14/15 Budget – Present (Kidd)
- 7.0 OTHER ISSUES
  - 7.1 PulsePoint – Update (Kidd)
  - 7.2 CAD-to-CAD – Update (Kidd)
  - 7.3 Long Range Radio Infrastructure Management Planning Group – Update (Kidd)
- 8.0 CORRESPONDENCE
- 8.0 ROUND TABLE
- 9.0 ADJOURNMENT AND NEXT MEETING

The next meeting is scheduled for Monday, **May 12, 2014** at 1345 hrs, immediately following the Law Users Subcommittee meeting.





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**USERS COMMITTEE MEETING  
 MINUTES  
 February 10, 2014**

1.0 CALL TO ORDER

Chief Maxwell called the meeting to order at 1355 hours.

2.0 ROLL CALL/INTRODUCTIONS

Introductions were made all around. A sign-in sheet was circulated.

Present:  
 USERS:

<u>Agency</u>	<u>Present</u>	<u>Absent</u>
Law:		
Capitola PD		Chief Rudy Escalante
Hollister PD	Lt. Eric Olson	
San Benito SO	Int. Cpt. Don Bradley	
Santa Cruz PD		DC Steve Clark
Santa Cruz SO		Lt. Greg Lansdowne
Watsonville PD	Lt. David McCartney	
Fire:		
Aptos/La Selva	Chief Jeff Terpstra	
Ben Lomond		Chief Stacie Brownlee
Boulder Creek	Chief Kevin McClish	
Branciforte		Chief Pat O'Connell
Central	Chief Jeff Maxwell	
Felton	Chief Ron Rickabaugh	
Hollister		Chief Michael O'Connor
San Juan Bautista		Chief John Fox
Santa Cruz		Chief Jeff Trapp
Scotts Valley	Chief Daniel Grebil	
Watsonville	Cpt. Rob Ryan	
Zayante		Chief John Stipes
SB/SC AMR	Brenda Brenner	
SB/SC HSA	Celia Barry	Joseph Alvarado

SCR911: Dennis Kidd, Amethyst Uchida, Melody MacDonald, and Stephanie Zube.

OTHERS: Gary Bramer, Co. Radio Shop

3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA

None

4.0 APPROVE MINUTES OF NOVEMBER 18, 2013 MEETING

With a motion by McClish, the minutes of November 18, 2013 were approved as printed.

5.0 PUBLIC COMMENTS

None.

6.0 REGULAR AGENDA

6.1 Presentation of 2013 Annual Report

Staff presented the 2013 Annual Report. Kidd reviewed statistics and noted that the calls-for-service is based on Netcom's CAD entries. He also noted the increased use of cell phones to call 9-1-1. Eight dispatchers were credited with nine CPR saves in 2013. The Fire/EMS task team completed their goals of improving the tear-and-run system, dispatchers doing engine move-ups and key station coverage, and creating a Users Field Guide. The Law Task Team explored the possibility of a virtual command post and the expanded use of IDTs. Uchida reviewed the Systems Division goals for 2013 and 2014. The 2013 Law and Fire Quality Assurance Reports are in the Appendix.

6.2 Systems Division Update – Status Reports

Uchida reported she is working with Motorola to schedule a CAD update, probably in May. The Systems Division will be exploring whether to upgrade or replace the phone system to comply with the State 9-1-1 office's rules which states phone systems need to be upgraded or replaced every 5 to 7 years.

6.3 Voter Infrastructure Upgrade

Bramer reported he is still waiting on internet connection and phone lines. They are ready to move with the Loma Prieta repeaters.

6.4 Coordination on Major Events Involving Fire and Law

Zube said a debriefing of the boogey boarder rescue of at the lighthouse will be done soon.

## 7.0 OTHER ISSUES

### 7.1 PulsePoint

PulsePoint was developed to alert CPR trained subscribers of an event in their vicinity, and if an AED is available. Kidd reported the UASI grant was denied but there may be some money remaining from the mapping project that could be applied to this project. He is looking for an agency to partner with SCR911, perhaps to help identify AED locations. Part of the project will be to identify where AEDs are located with the county.

### 7.2 My Daily Call

No activity. **Remove from agenda.**

## 8.0 CORRESPONDENCE

Kidd distributed a flyer inviting Users to attend a memorial on February 26.

## 9.0 ROUNDTABLE

- Brenner announced Leslie Simmons' position was eliminated and Brenda will assume the director's duties for San Benito.

## 10.0 ADJOURNMENT / NEXT MEETING

The meeting adjourned at 1428 hours. The next regular Users meeting is scheduled for Monday, **March 10, 2014 at 1345**, immediately following the Law Subcommittee meeting.

Minutes by: Sherry Paul, SCR911 Senior Administrative Assistant