



SANTA CRUZ REGIONAL 9-1-1
495 Upper Park Road, Santa Cruz, California 95065
831.471.1000 Fax 831.471.1010
Dennis Kidd, General Manager

USERS COMMITTEE MEETING AGENDA

MONDAY, March 14, 2016
1345 hours

SCR911 Conference Room
495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF FEBRUARY 22, 2016 MEETING
- 5.0 PUBLIC COMMENTS – Any person may address the User’s Committee during its Public Comments period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Public Comments. All Public Comments must be directed to an item not listed on today’s Regular Agenda. Users Committee members will not take action or respond immediately to any Public Comments presented, but may choose to follow up at a later time, either individually, or on a subsequent Users Committee Agenda.
- 6.0 REGULAR AGENDA
 - 6.1 Systems Division Update - Status Reports (Uchida)
 - 6.2 Coordination on Major Events Involving Fire and Law – Discuss (All)
 - 6.3 CAD/RMS/MDC Long Term – Discussion (Kidd)
- 7.0 OTHER ISSUES
 - 7.1 Long Range Radio Infrastructure Management Planning Group – Update (Kidd)
 - 7.2 Text to 9-1-1 Update (Kidd)
 - 7.3 9-1-1 Phones/Console Equipment Update (Uchida)
 - 7.4 Fire Standby for Law Warrant Service (Westbrook)
 - 7.5 Cost Sharing Update (Kidd)
 - 7.6 Preliminary Budget (Kidd)
- 8.0 CORRESPONDENCE
- 9.0 ROUND TABLE
- 10.0 ADJOURNMENT AND NEXT MEETING

The next meeting is scheduled for Monday, **May 9, 2016** at 1345 hrs, immediately following the Law Users Subcommittee meeting.





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**USERS COMMITTEE MEETING
 MINUTES
 February 22, 2016**

1.0 CALL TO ORDER

Chief Grebil called the meeting to order at 1347 hours.

2.0 ROLL CALL/INTRODUCTIONS

A sign-in sheet was circulated.

Present:
 USERS:

<u>Agency</u>	<u>Present</u>	<u>Absent</u>
Law:		
Capitola PD	Chief Rudy Escalante	
Hollister PD	Lt. Eric Olson	
San Benito SO	Capt. Tony Lamonica	
Santa Cruz PD	DC Steve Clark	
Santa Cruz SO		DC Jeff Marsh
Watsonville PD		DC David McCartney
Fire:		
Aptos/La Selva	Chief Jon Jones	
Boulder Creek	Chief Kevin McClish	
Central	Chief Jeff Maxwell	
	Asst. Chief Steven Hall	
Felton		Chief Ron Rickabaugh
Hollister		Chief Bob Martin Del Campo
Santa Cruz	Chief Jim Frawley	
Scotts Valley	Chief Daniel Grebil	
Watsonville	DC Rob Ryan	
Zayante		Chief John Stipes
SC/SB AMR	Brenda Brenner	
SC/SB HSA	Kris Mangano	
CAL Fire	BC Dan Westbrook	

SCR911: Dennis Kidd, Amethyst Uchida, Tammy Spath, and Stephanie Zube
 OTHERS: Mike DeFava, Santa Cruz County Radio and Tammy Weigl, Santa Cruz County
 ISD

3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA

The following item was added at the request of Maxwell:

7.7 Unified Response to Violent Incidents

4.0 APPROVE MINUTES OF NOVEMBER 9, 2015 MEETING

With a motion by McClish and second by Jones, the minutes of November 9, 2015 were approved as printed.

5.0 PUBLIC COMMENTS

None.

6.0 REGULAR AGENDA

6.1 Presentation of 2015 Annual Report

Kidd, Zube, Spath and Uchida reviewed the 2015 Annual Report with the group. Uchida noted the second annual Recognition Event has a tentative date of May 18, and NetCom's 20-year anniversary celebration is scheduled for June 17. Spath pointed out the improvement in compliance for Law and Fire performance data for all agencies.

6.2 Systems Division Update – Status Reports

Uchida noted there are many updates which will be discussed under the Other Issues section of this agenda.

6.3 Coordination on Major Events Involving Fire and Law

Westbrook noted the Ironman event is coming up in September.

7.0 OTHER ISSUES

7.1 Long Range Radio Infrastructure Management Planning Group

No report.

7.2 Text to 9-1-1

Kidd reported testing for text to 9-1-1 is planned for Wednesday. He noted this will be a soft rollout and, when the timing is right, the agency will do a more public announcement. Uchida expressed appreciation to Kidd for working with the CHP and State so that the routing would be allocated more accurately. CHP is implementing new maps that will route calls to NetCom that were previously routed to CHP. Uchida confirmed that these maps will include just text to 9-1-1 for now. She noted there has been a big push from the State to address the delays that occur due to routing. There has been a review State-wide that was pushed by OES where every single cell tower was reviewed. If there was a significant transfer rate, that tower was moved to the appropriate

- agency. She informed the group that Next Generation 9-1-1 will be a true location based routing system and Kidd confirmed that Next Gen 9-1-1 will be down to the actual parcel.
- 7.3 9-1-1 Phones/Console Equipment Update
Uchida reported the plan is to replace the phone system between April 13-22. Dispatch will be at Alternate Sites for six to seven days. She is currently waiting on a confirmation delivery date from AT&T.
- 7.4 CAD/RMS/MDC Long Term
Kidd distributed a CAD replacement timeline. He noted this is a 30-month project to replace the CAD system. There is an end of life date of August 2018 for the current Motorola CAD. Kidd informed the group that a consultant has been hired to guide the project. Kidd noted RMS and mobile could be done at the same time if we want to look at this as a very large project and have systems that talk and work together. An RFI for CAD was completed and the prices came in from low to very high. In breaking the pricing out, the basic CAD system is not the expensive component. It is writing the various interfaces that cost more. Kidd suggested the group begin discussing if it might be time to consider replacing CAD mobile data and RMS versus incurring the expense of the interfaces. He pointed out that this will be discussed by the Board of Directors as well. Kidd cautioned the group that this is a 30-month project and asked for patience while going through the RFI process. He noted that, if a new MDC system is purchased, the existing hardware should not need to be replaced. Escalante noted the importance of including Capitola, Watsonville and Santa Cruz as they begin entertaining the idea of a new RMS. Uchida cautioned the group about spending money on interfaces being written for items that may be nearing their end of life. Lamonica reported SBSO and Hollister are moving to Track Net RMS. Escalante inquired if the CAD vendors suggest any RMS vendors that integrate better than other. Uchida responded she has not seen that information, but has also not asked for it as of yet. Uchida reported time would be spent this summer working with Users on finalizing the requirements list and then undergo a procurement process that would allow time to ask questions and have additional demonstrations. Kidd asked of the group that at the next meeting in March, when the consultant is here, the agencies elect one fire chief, one law chief and one person from AMR to take part in a CAD replacement committee. Kidd suggested a Tech working group that looks at the bigger picture be formed and suggested Frawley be considered to run this group. Escalante inquired if CAD qualifies for UASI funding. Kidd responded that they do and the consultant has a financial person that will be coming on board to discuss grant funding and other financing options for a CAD system. He informed the group that by direction of the Board, there is no money put aside for CAD.
- 7.5 IPAWS (Integrated Public Alert Warning System)
Kidd reported that IPAWS serves as the new emergency alert system. Zube distributed an IPAWS overview document for Users explaining what IPAWS is. She reviewed the criteria that must be met in order to use the system and noted NetCom would work with whoever is requesting the message in order to be sure it is done right. Kidd noted this was a year-long project through FEMA.

7.6 Fire Standby for Law Warrant Service

Westbrook reported that, following discussion of this item at the last Users meeting, the group was waiting to hear back from Law on a procedure for Fire standby for Law warrant service. Clark noted he feels it would work best to have Fire be part of the briefing plan beforehand and, if it is not a pre-planned event, Fire should ask if there is a field briefing location. Escalante noted the tactical commander should have hands-on with Fire. Brenner requested the AMR supervisor be included as well. Escalante noted there should be a checklist for pre planned events which would include Fire and EMS. Frawley suggested, for the specific case that Westbrook is referring to, speaking with the tactical commander from that incident. **Escalante will bring up the concern of Fire standby for Law warrant service at the next County Chiefs meeting and remind them, if they are asking for Fire and EMS to stage somewhere, to be sure they communicate well.**

7.7 Unified Response to Violent Incidents

Maxwell reported on April 21 there will be a presentation at the SO Community Room to address unified response to violent incidents. He noted, at the presentation, perhaps some terminology could be cleared up and policies established that work for Fire, EMS, Law, and Dispatch that allows for terminology to be clarified. He noted warrant services, as discussed under Item 7.6, could be included in said discussion.

8.0 CORRESPONDENCE

None.

9.0 ROUNDTABLE

- Brender reported the AMR office has moved to 10 Victor Square, Scotts Valley. Medic 2 is still on Hubbard.
- Clark reminded the group that the BearCat is available to all agencies.
- Kidd reported an entry level recruitment at NetCom just closed with a high number of applicants at 81 with half of them being bilingual. He thanked the agencies for posting the recruitment to their social media pages.

10.0 ADJOURNMENT / NEXT MEETING

The meeting adjourned at 1452 hours. The next regularly scheduled meeting will be Monday, **March 14, 2016** at 1345 hours in the SCR9-1-1 Conference Room.

Minutes by: Beth Wann, SCR911 Senior Administrative Assistant