



SANTA CRUZ REGIONAL 9-1-1
495 Upper Park Road, Santa Cruz, California 95065
831.471.1000 Fax 831.471.1010
Dennis Kidd, General Manager

USERS COMMITTEE MEETING AGENDA

MONDAY, September 14, 2015
1345 hours

SCR911 Conference Room
495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF MAY 11, 2015 MEETING (JULY 13, 2015 MEETING CANCELED)
- 5.0 PUBLIC COMMENTS – Any person may address the User’s Committee during its Public Comments period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Public Comments. All Public Comments must be directed to an item not listed on today’s Regular Agenda. Users Committee members will not take action or respond immediately to any Public Comments presented, but may choose to follow up at a later time, either individually, or on a subsequent Users Committee Agenda.
- 6.0 REGULAR AGENDA
 - 6.1 Systems Division Update - Status Reports (Bloss)
 - 6.2 Coordination on Major Events Involving Fire and Law – Discuss (All)
- 7.0 OTHER ISSUES
 - 7.1 Long Range Radio Infrastructure Management Planning Group – Update (Kidd)
 - 7.2 Text to 9-1-1 (Kidd)
 - 7.3 9-1-1 Phones/Console Equipment Update (Kidd)
 - 7.3.1 Alternate Site Deployment
- 8.0 CORRESPONDENCE
- 9.0 ROUND TABLE
- 10.0 ADJOURNMENT AND NEXT MEETING

The next meeting is scheduled for Monday, **November 9, 2015** at 1345 hrs, immediately following the Law Users Subcommittee meeting.





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**USERS COMMITTEE MEETING
 MINUTES
 May 11, 2015**

1.0 CALL TO ORDER

Chief Frawley called the meeting to order at 1350 hours.

2.0 ROLL CALL/INTRODUCTIONS

A sign-in sheet was circulated. Chief Frawley introduced himself to the group as the newly hired Chief for Santa Cruz Fire.

Present:

USERS:

<u>Agency</u>	<u>Present</u>	<u>Absent</u>
Law:		
Capitola PD		Chief Rudy Escalante
Hollister PD	Sgt. Dan Winn	
San Benito SO		Capt. Tony Lamonica
Santa Cruz PD	DC Steve Clark	
Santa Cruz SO	Lt. Greg Lansdowne	
Watsonville PD	DC David McCartney	
Fire:		
Aptos/La Selva	Chief Jon Jones	
Boulder Creek		Chief Kevin McClish
Branciforte		Chief Pat O'Connell
Central		Chief Jeff Maxwell
Felton	Chief Ron Rickabaugh	
Hollister	Bill Garringer	
Santa Cruz	Chief Jim Frawley	
	DC Jason Hajduk	
Scotts Valley	Chief Daniel Grebil	
Watsonville	DC Rob Ryan	
Zayante		Chief John Stipes
SC/SB AMR	Brenda Brenner	
SC/SB HSA	Celia Barry	Marcie Morrow
CAL Fire	BC Dan Westbrook	
SCR911:	Dennis Kidd, Amethyst Uchida, and Stephanie Zube	
OTHERS:	Gary Bramer, SC County Radio Shop	

3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA

There were no additions or corrections to the agenda.

4.0 APPROVE MINUTES OF MARCH 9, 2015 MEETING

With a motion by Chief Jones, the minutes of March 9, 2015 were approved as printed.

5.0 PUBLIC COMMENTS

None.

6.0 REGULAR AGENDA

6.1 Systems Division Update – Status Reports

Uchida reported there is a CAD upgrade tomorrow, which is a relatively minor software patch update. The primary reason it is being done is to upgrade the Emergency Medical Dispatch software, which ties into CAD. Dispatch will be using cards during this timeframe and staying at NetCom versus the Alternate Site. This should alleviate any radio issues. There will be the challenge of dispatching off of cards, particularly for fire. Uchida anticipates being back on CAD by 1400 hours or sooner. For most of the fire agencies that have CAD, someone from Systems will need to make a trip out to upgrade the CAD at the station.

Uchida informed the group that she is still working on the RFI for the new CAD. She encouraged the fire agencies to begin thinking about their representation for the process and noted the importance of participation from a few fire user agencies. Uchida would like to convene such a group by the end of the summer. Kidd added that a consultant will be hired to facilitate the CAD selection process.

6.2 Coordination on Major Events Involving Fire and Law

Kidd reported, with Memorial Day weekend coming up, staffing levels will be increased for the summer months. The Fourth of July holiday will follow which is the same weekend as the Hollister motorcycle rally. This will mean additional staffing at NetCom as well as the activation of the alternate site in Hollister.

6.3 Proposed FY 15/16 Budget

Kidd distributed the proposed FY 15/16 budget. He noted the Board endorsed the preliminary budget after being presented to this group in March and this proposed budget is very similar to that one. The overall budget change is a 2.32% increase. He encouraged any questions regarding the proposed budget be directed to him. Kidd distributed a document showing the history of the budget changes dating back to FY 04/05.

7.0 OTHER ISSUES

7.1 Long Range Radio Infrastructure Management Planning Group

Kidd reminded the group that he was previously directed to work with the County to develop a long range plan for radio infrastructure. He noted this is for any County-wide frequency. The group formed was originally County personnel but has expanded to include a Sheriff and Fire representative. The group has not met since the last Users meeting, so Kidd had no update.

7.2 Text to 9-1-1

Kidd reported UCSC and Scotts Valley have decided to move forward on accepting text to 9-1-1. At this point, the project involves Santa Cruz, San Benito, Monterey Counties and CHP. Uchida informed the group the State has not implemented a live text to 9-1-1 project as of yet and needs to determine a funding model. Frawley inquired about NextGen coming to Santa Cruz County. Uchida responded that she believes the State has just closed their RFP for NextGen contractors and is working on the funding. Kidd noted NetCom has hired a part-time GIS employee in an attempt to stay ahead of the curve.

7.3 Monterey County Agencies

Kidd reported, since Salinas and other cities gave their two-year notice to Monterey Communications, it was decided to pursue a feasibility study that looks at a JPA model within Monterey County. The consultant hired to prepare a feasibility study for NetCom providing services, will now shift their focus to the other study.

8.0 CORRESPONDENCE

None.

9.0 ROUNDTABLE

- Barry reminded the group of EMS week celebration at the County Supervisors office on May 19 at 1000 hours.
- Kidd reported NetCom has an open recruitment for Dispatcher Assistant I. The agency hopes to hire three new employees. It is not bilingual only, but English/Spanish bilinguals are encouraged to apply.

10.0 ADJOURNMENT / NEXT MEETING

The meeting adjourned at 1430 hours. The meeting scheduled for Monday, July 13, 2015 is canceled and the next regularly scheduled meeting will be Monday, **September 14, 2015** at 1330 hours at the SCR9-1-1 Conference Room.

Minutes by: Beth Wann, SCR911 Senior Administrative Assistant