

9-1-1 SECONDS MATTER

495 Upper Park Rd, Santa Cruz, CA 95065 831.471.1000 Fax 831.471.1010 www.scr911.org

Amethyst Uchida, General Manager

# **USERS**

## COMMITTEE MEETING AGENDA

MONDAY, July 8, 2024 **1400** hours

SCR9-1-1 Conference Room 495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF MAY 13, 2024 MEETING
- 5.0 PUBLIC COMMENTS Any person may address the Users Committee during its Public Comments period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Public Comments. All Public Comments must be directed to an item not listed on today's Regular Agenda. Users Committee members will not take action or respond immediately to any Public Comments presented, but may choose to follow up at a later time, either individually, or on a subsequent Users Committee Agenda.
- 6.0 REGULAR AGENDA
  - 6.1 Systems Division Update Status Reports (Bloss)
    - 6.1.1 Motorola CAD Upgrade
  - 6.2 Coordination on Major Events Involving Fire and Law Discuss (All)
  - 6.3 CAD/Mobile (Bloss)
    - 6.3.1 Mobiles
    - 6.3.2 Dashboards & Reports
- 7.0 OTHER ISSUES
  - 7.1 Users' Website French
- 8.0 CORRESPONDENCE
- 9.0 ROUND TABLE
- 10.0 ADJOURNMENT AND NEXT MEETING

The next meeting is scheduled for Monday, **September 9, 2024** at 1400 hrs, immediately following the Law Users Subcommittee meeting.





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## **USERS COMMITTEE MEETING MINUTES** May 13, 2024

#### 1.0 CALL TO ORDER

Cefaloni called the meeting to order at 1420 hours.

#### 2.0 ROLL CALL/INTRODUCTIONS

A sign-in sheet was circulated and introductions were made.

Present: **USERS**:

> Present Absent Agency

Law:

Capitola PD Capt. Mike Kilroy

Hollister PD Capt. Eric Olson Sgt. Bryan Penney San Benito SO

Santa Cruz PD Lt. Gregg Crofts Santa Cruz SO Lt. Shon Leonetti Capt. Mish Radich Watsonville PD

Fire:

Boulder Creek Chief Mark Bingham

Central FPD Asst. Chief Anthony Cefaloni

Acting Chief Dan Arndt Felton Hollister Captain Norman Fisher

BC James Rossi

Chief Mark Correira

Santa Cruz Chief Rob Oatey

Scotts Valley/B40

Watsonville Chief Tom Avila

Zayante Chief Dan Walters SC/SB AMR Jeremy Boston Kris Mangano SC/SB HSA/EMS Greg Benson

**CAL Fire** BC Cameron McFadden

SCR911:

Amethyst Uchida, Stephanie French, Wolff Bloss, and Ashley Baldwin

OTHERS:

#### 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA None.

#### 4.0 APPROVE MINUTES OF MARCH 11, 2024 MEETING

With a motion by Kilroy and second by Crofts, the minutes of March 11, 2024 were approved.

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### 5.0 PUBLIC COMMENTS

None.

### 6.0 REGULAR AGENDA

- 6.1 Systems Division Update Status Reports
  - 6.1.1 Motorola CAD Upgrade

Bloss reported Motorola has completed the piece of the software needed for the CAD update and they are scheduled for early June to come install. After internal testing, the new version will go live. Bloss does not have a cutover plan developed as of yet. Prior to June, there will be a CAD outage one morning in order to stage the new server which will probably last a couple of hours. Leonetti suggested the outage be in the early hours of the morning when things are less busy. Bloss informed the group that Ops and Systems personnel have been reviewing the release notes to determine what new features may be available. There will be further discussion with Law Users in the future regarding updating the CAD client on mobile units.

6.2 Coordination on Major Events Involving Fire and Law – Discuss Cefaloni and the group discussed the vehicle over the cliff incident and Cefaloni confirmed the primary Law agency calls the coroner.

### 6.3 CAD/Mobile

6.3.1 Mobiles No report.

### 6.3.2 Dashboards & Reports

Bloss reported he assisted SCPD by restarting one of their reports and has not had any requests from the Users for new reports.

### 7.0 OTHER ISSUES

7.1 FY 24/25 Budget Update

Uchida distributed the updated FY 24/25 budget and noted a tentative agreement with the union was just agreed to this past Friday at 6 p.m. The budget will be finalized before the Board of Director's packet is distributed the end of the week and a detailed budget letter will be included.

### 7.2 Users Meeting Schedule

Uchida informed the group that the Board of Directors requested a change in their upcoming meeting schedule which will mean a slight shift in the timing of the Users meetings occurring before Board meetings. She suggested, when building the 2025 Users meeting schedule, it might be best to align it back up with the Board of Directors meeting schedule.

## 8.0 CORRESPONDENCE

None.

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### 9.0 ROUND TABLE

- Chief Oatey informed the group that the City of Santa Cruz is currently onboarding their newest OES manager. She will be located, primarily, out of the EOC at NetCom.
- Uchida reported that NetCom is currently recruiting for a Communications Intern and GIS/Systems Intern. The Public Safety Dispatcher I is now a continuous recruitment.

## 10.0 ADJOURNMENT / NEXT MEETING

The meeting adjourned at 1439 hours. The next regularly scheduled meeting will be Monday, **July 8, 2024** at 1400 hours.

Minutes by: Beth Wann, SCR911 Office Supervisor