



# USERS

## COMMITTEE MEETING

### AGENDA

MONDAY, November 18, 2024

**1400** hours

SCR9-1-1 Conference Room  
495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF SEPTEMBER 9, 2024 MEETING
- 5.0 PUBLIC COMMENTS – Any person may address the Users Committee during its Public Comments period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Public Comments. All Public Comments must be directed to an item not listed on today’s Regular Agenda. Users Committee members will not take action or respond immediately to any Public Comments presented, but may choose to follow up at a later time, either individually, or on a subsequent Users Committee Agenda.
- 6.0 REGULAR AGENDA
  - 6.1 Systems Division Update - Status Reports (Bloss)
    - 6.1.1 Motorola CAD Upgrade
  - 6.2 Coordination on Major Events Involving Fire and Law – Discuss (All)
    - 6.2.1 Buena Fire (10/21/24)
  - 6.3 CAD/Mobile (Bloss)
    - 6.3.1 Mobiles
    - 6.3.2 Dashboards & Reports
    - 6.3.3 ARL Retention (CAD vs RDW)
- 7.0 OTHER ISSUES
  - 7.1 Proposed 2025 Users Meeting Schedule
- 8.0 CORRESPONDENCE
- 9.0 ROUND TABLE
- 10.0 ADJOURNMENT AND NEXT MEETING  
The next meeting is scheduled for Monday, **February 10, 2025** at 1400 hrs, immediately



following the Law Users Subcommittee meeting.



## USERS COMMITTEE MEETING

### MINUTES

September 9, 2024

#### 1.0 CALL TO ORDER

Chief Nee called the meeting to order at 1400 hours.

#### 2.0 ROLL CALL/INTRODUCTIONS

A sign-in sheet was circulated and introductions were made.

Present:

USERS:

<u>Agency</u>	<u>Present</u>	<u>Absent</u>
<b>Law:</b>		
Capitola PD	Capt. Sarah Ryan	
Hollister PD	Capt. Eric Olson	
San Benito SO		Sgt. Bryan Penney
Santa Cruz PD		Lt. Gregg Crofts
Santa Cruz SO	Lt. Shon Leonetti	
Watsonville PD	Capt. Mish Radich	
<b>Fire:</b>		
Boulder Creek	Chief Mark Bingham	
Central FPD	Chief Jason Nee	
	Asst. Chief Anthony Cefaloni	
Felton		Chief Isaac Blum
Hollister		Chief Jonathan Goulding
		Captain Norman Fisher
		BC James Rossi
		Chief Rob Oatey
Santa Cruz		
Scotts Valley/B40	Chief Mark Correira	
Watsonville	Chief Tom Avila	
Zayante		Chief Jeff Maxwell
SC/SB AMR		Jeremy Boston
SC/SB HSA/EMS		Kris Mangano
		Greg Benson
CAL Fire	BC Cameron McFadden	

SCR911: Amethyst Uchida, Stephanie French, Wolff Bloss, and Ashley Baldwin

OTHERS:

#### 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA

#### 4.0 APPROVE MINUTES OF JULY 8, 2024 MEETING

With a motion by Ryan and second by Cefaloni, the minutes of July 8, 2024 were approved.

## 5.0 PUBLIC COMMENTS

None.

## 6.0 REGULAR AGENDA

### 6.1 Systems Division Update – Status Reports

#### 6.1.1 Motorola CAD Upgrade

Bloss reported the CAD upgrade has been postponed. He noted the plan for mobiles is to retain the current version so all of the MDCs don't have to be upgraded in one day. There are still some remaining issues on the mobile side and he hopes these are worked out with Motorola soon. Uchida noted there are features in the new version that French and her team are evaluating. Any mobile features would be discussed at the Task Team level. French added that Baldwin has been working on a feature list for the Law mobile clients and the goal is to have a summary of changes. Uchida noted this will be an extended outage (4-6 hours) on the day of the CAD upgrade.

### 6.2 Coordination on Major Events Involving Fire and Law – Discuss

No report.

### 6.3 CAD/Mobile

#### 6.3.1 Mobiles

No report.

#### 6.3.2 Dashboards & Reports

Bloss reported he is working on a report request from SCPD reconciling Axon video tagging with incidents.

## 7.0 OTHER ISSUES

### 7.1 Policy 7770 – Active Attacker (Baldwin)

Baldwin reviewed the proposed revisions to Policy 7770. She noted the word “Assailant” is not used by Law agencies so the word “Attacker” will be used instead. The group discussed the proposed verbiage under Item 5.1.6 and whether, or not, it is relevant. Baldwin noted this language was taken directly from the Santa Cruz County Active Shooter Response Guideline. After discussion, the group agreed the policy would be approved after striking this language. Leonetti suggested the language and, whether or not it is relevant, be discussed at a Chiefs/Commanders meeting. With a motion by Bingham and second by Ryan, revised Policy 7770 was approved following 5.1.6 language being removed.

## 8.0 CORRESPONDENCE

None.

## 9.0 ROUND TABLE

- Uchida reported the Authority has received notification from their insurer congratulating them on no Property/Liability claims for the year.
- Baldwin reported there will be an Alternate Sites Activation on October 2. The duration of the activation will be 24 hours at the Watsonville Alternate Site and 12 hours at the Hollister

Alternate Site. The cutover time will be that morning at 0600 hours.

- Ryan thanked Central Fire, in advance, for the unified command at the Art & Wine Festival this coming weekend.
- Uchida reported four new dispatchers will start in Academy on September 30. Five are in background for a November 11 start. She noted French's team has been working hard with Instructors and CTOs to design a continuous recruiting and training process.

#### 10.0 ADJOURNMENT / NEXT MEETING

The meeting adjourned at 1425 hours. The next regularly scheduled meeting will be Monday, **November 18, 2024** at 1400 hours.

Minutes by: Beth Wann, SCR911 Administrative Services Supervisor



Date: November 18, 2024  
To: Users Committee Members  
From: Beth Wann, Administrative Services Supervisor **BW**  
Subject: APPROVE 2025 USERS COMMITTEE MEETING SCHEDULE

**RECOMMENDATION:**

**Approve the Users Committee Meeting Schedule for calendar year 2025 as follows:**

Monday, February 10, 2025	1400 hours	Netcom
Monday, March 10, 2025	1400 hours	NetCom
Monday, May 5, 2025	1400 hours	NetCom
Monday, August 11, 2025	1400 hours	NetCom
Monday, September 8, 2025	1400 hours	NetCom
Monday, November 17, 2025	1400 hours	NetCom

**DISCUSSION:**

The Law Enforcement subcommittee will continue to meet at 1330 hours, followed by the Users' meeting at about **1400** hours, and the Fire/EMS subcommittee will continue to meet immediately after the Users meeting at about **1430** hours.

